



CITY OF MOORPARK

CITY ENGINEER/PUBLIC WORKS DEPARTMENT | 799 Moorpark Avenue, Moorpark, California 93021
Main City Phone Number (805) 517-6200 | Fax (805) 532-2555 | www.moorparkca.gov

RE: ADA eligibility applications

Dear Resident of Moorpark:

Thank you for your interest in the City of Moorpark's ADA Paratransit service. This transit service is for persons with a disability that prevents or impairs them from using the Moorpark City Transit fixed-route buses. Please complete the enclosed application and send it to the address provided on the application. If you have any questions about the application, please call 1-888-667-7001.

Enclosed is information on the City ADA Paratransit and Senior Dial-A-Ride service. If I can be of any further assistance, please do not hesitate to call me at 805-517-6257, and I will be happy to assist you.

Sincerely,

Shaun Kroes
Program Manager

Enclosures

About ADA

The Americans with Disabilities Act (ADA) is a federal law that was passed in 1990. This law prohibits discrimination on the basis of disability in employment, public services, transportation, public accommodations and telecommunications. The purpose of the law is to provide equal public transportation for anyone, who because of their disability or condition is unable to independently access or use regular transit service.

You may be eligible under the established ADA criteria if you are unable to use the public bus service for one or more of the following reasons::

- You are unable to board, ride or disembark from an accessible transit vehicle.
- Your disability or condition prevents you from traveling to or from a bus stop.

To become eligible to use any ADA transportation service in Ventura County, complete an application for ADA eligibility certification. The application requires you (or someone completing the form on your behalf) to explain why you are unable to use the regular public bus service.

The attached application can be mailed or faxed to VCTC's ADA Certification Coordinator (contact information is provided on the back of the application). An online application process is also available through VCTC. The website is:
www.goventura.org/travel-ventura/senior-disabled/about-ada

For additional information on the ADA application process, please call (888) 667-7001.



VENTURA COUNTY TRANSPORTATION COMMISSION ADA ELIGIBILITY CERTIFICATION PROGRAM APPLICATION FOR CERTIFICATION

The Americans with Disabilities Act (ADA) requires that public transit operators provide transit service to those individuals who have a disability which prevents them from using fixed-route bus service.

This application form is to be completed by you or someone on your behalf.

Please print or type clearly.

Name

Street Address

Mailing Address

City, State, Zip

Home Telephone

Alternate (Cell) Telephone

Email (if applicable)

Date of Birth MM / DD / YYYY Medi-Cal # _____

What are your primary transportation needs/destinations?

- | | |
|--|--|
| <input type="checkbox"/> Doctor | <input type="checkbox"/> Family/Friends (Social) |
| <input type="checkbox"/> Shopping | <input type="checkbox"/> Employment |
| <input type="checkbox"/> General Errands | <input type="checkbox"/> Other |

Do you plan to travel outside your city of residence?

- Yes No

1. What is the nature of your disability or condition that you feel makes you eligible for ADA paratransit service? Check all that apply.

- | | |
|--|---|
| <input type="checkbox"/> Cardiovascular Impairment | <input type="checkbox"/> Mental Disability |
| <input type="checkbox"/> Developmental Impairment | <input type="checkbox"/> Cognitive Disability |
| <input type="checkbox"/> Musculo-Skeletal Disability | <input type="checkbox"/> Visual Disability |
| <input type="checkbox"/> Neurological Disability | <input type="checkbox"/> Hearing Disability |
| <input type="checkbox"/> Seizure Disorder | <input type="checkbox"/> Other Disability (please specify |
| <input type="checkbox"/> Respiratory Impairment | below) : |

2. Has your disability been documented by a medical doctor? Yes No

3. Describe how your disability/condition limits your ability to use the regular transit system:

4. Is your disability temporary? Yes No If yes, expected duration (date): _____

5. Have you ever used public transit (city bus)? Yes No

6. What type(s) of transportation do you use now?

- Private Auto
- Taxi
- Bus
- Train
- Dial-a-Ride
- Other (please specify) _____

7. Are you able to independently get to and/or from a regular bus stop? Yes No

8. Are you able to independently get on and/or off a regular transit bus without assistance? Yes No

9. Do you use a mobility device? Yes No
If yes, mark all that apply.

- | | |
|--|--|
| <input type="checkbox"/> Manual Wheelchair | <input type="checkbox"/> White Cane |
| <input type="checkbox"/> Electric Wheelchair | <input type="checkbox"/> Crutches |
| <input type="checkbox"/> Scooter | <input type="checkbox"/> Service Animal |
| <input type="checkbox"/> Walker | <input type="checkbox"/> Oxygen |
| <input type="checkbox"/> Cane | <input type="checkbox"/> Other (Please List) _____ |

10. How far can you continuously walk or travel in your wheelchair (e.g. 1 mile, 30 minutes)?

11. Will you require a personal care attendant? Yes No

12. Are you able to read and understand a bus schedule? Yes No

13. Would you be able to use the city bus after special training? Yes No

Please list the person to be contacted in an emergency. (*required*)

Name* _____ Relationship _____

Address _____

City, State, Zip _____ Telephone _____

An emergency contact is required for every ADA application. The emergency contact and conservator may be the same person(s), in which case please write that person's name and contact information on both sections (conservator and emergency contact).

If someone has assisted with this application, please provide the following information:

Name* _____

Agency (if applicable) _____ Telephone _____

In case of emergency, contact this person.

**This person is not able to access information about this application unless also listed as a legal conservator.*

I hereby certify that the information given here is complete and correct to the best of my knowledge. I understand that I may be required to attend an in-person interview and assessment before a determination of eligibility is made. I understand that if I am not found to be eligible for ADA paratransit service that I may appeal the determination within 60 days after receipt of written determination, and that I will be advised of the procedures of such an appeal.

In addition, I hereby authorize the person listed below to release to the Ventura County Transportation Commission information about my disability in order to verify my eligibility for ADA paratransit service. The information released will be used to assist in determining eligibility for ADA paratransit services, and given to agencies to provide appropriate transportation access and accommodation.

Doctor's Name _____

Doctor's Address _____

City, State, Zip _____

Doctor's Telephone _____ Fax _____

Applicant's Signature **Date**

Conservator's/Guardian's Signature* **Date**

Name of Conservator/Guardian* **Contact Phone #**

*A conservator is a person who is legally authorized to sign medical documents for the applicant and to receive information about the ADA application. An applicant does not have to designate a conservator. If no conservator is noted, no one besides the applicant will be able to obtain information regarding the application.

Please return the completed application to:

**Ventura County Transportation Commission
ATTN: ADA Certification Coordinator
330 Wood Road, Suite A
Camarillo, CA 93010**

or you may fax it to 1-888-667-7002

If you have any questions regarding this application, call 1-888-667-7001

Transit Programs

General Transportation

Moorpark City Transit - Moorpark City Transit operates two fixed route buses Monday through Friday except the following City holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day). Each route consists of a one-way loop of approximately sixteen miles, with about forty stops. Route 1 operates from 7:00 a.m. to 5:30 p.m. and circulates in a counter-clockwise loop around the City. Route 2 operates from 6:00 am to 6:00 pm and circulates in a clockwise loop around the City. Fares are \$1.00 for Students/Adults. Seniors aged 65 or older or individuals with a disability ride for free.

VCTC East County - An intercity express bus, East County connects Moorpark and Moorpark College with the cities of Simi Valley and Thousand Oaks. It meets with other VCTC routes, linking all Ventura County cities, the Warner Center in Canoga Park, and CSUCI. Fares are \$1.25 Students/Adults, 60¢ Seniors/Disabled. Free transfers are available between Moorpark City Transit and East County. Please request a free transfer when first boarding Moorpark City Transit or East County (whichever bus you enter first). For more information call 1-800-438-1112 or www.goventura.org.

Metrolink - The Ventura County Line of the regional commuter rail service goes from Ventura to Union Station in downtown Los Angeles. There are fourteen (14) Metrolink trains daily plus seven (7) Amtrak trains that connect Moorpark to Union Station in Los Angeles and the entire Metrolink System. Fares are by zone and vary by distance traveled. For more information call 1-800-371-5465 or www.metrolinktrains.com.

Amtrak - Amtrak provides nationwide rail service with select trips stopping in Moorpark. For fare & schedule information call Amtrak at 1-800-872-7245 or www.amtrak.com.

Specialized Transportation

Moorpark Senior Dial-A-Ride - The City offers Senior Dial-A-Ride service to residents aged 65 and older. This is an origin to destination transportation service. A one-page application must be completed in order to enroll in the program. The service is operated by contract with MV Transit. They have wheelchair accessible vehicles available. Applications for senior DAR service are available at City Hall, Moorpark Active Adult Center, City website, or by calling 805-517-6257. Travel within Moorpark is available 6:00 a.m. to 6:00 p.m. Monday through Friday. The fare is \$2.00 one way. Travel to Simi Valley, Thousand Oaks, Camarillo, Oak Park, and Westlake Village is available Monday-Friday from 6:00 a.m. to 6:00 p.m. for \$5.00 one way.

How to Order a Ride: Once enrolled in the program, call MV Transit at (805) 375-5467 for a ride at least a day in advance for Inter-City travel between Camarillo, Oak Park, Simi Valley, Thousand Oaks, or Westlake Village. Call at least a day or more in

advance if you want to transfer to Gold Coast Transit Go Access. You may call the same day at least 2 hours in advance of needing the ride for travel inside Moorpark unless you are traveling with a wheelchair or scooter (requires a day's notice). When calling, please tell the operator "I'm a Moorpark Senior rider".

If you will be waiting for your ride inside a building's lobby, let the operator know.

If you have an appointment you need to get to by a set time, let the operator know.

Fee: \$2.00 for one way travel within Moorpark.

\$5.00 for one way travel to Simi Valley, Thousand Oaks, Camarillo, and Westlake Village.

Exact change is required.

Hours of Operation: 6:00 am to 6:00 pm Monday through Friday, excluding City holidays.

Disabled Paratransit - Moorpark ADA Paratransit service works just like the Senior Dial-A-Ride with some additional services. It is available to any person qualified with a disability regardless of age. The ADA Paratransit provides origin to destination transportation throughout Moorpark, Simi Valley, Thousand Oaks, Westlake Village, Oak Park and Camarillo. Transfers are available between Oxnard/Ventura, and LA County.

To qualify, a person must become "ADA certified." A four-page application must be completed in order to enroll in the program. Applications are available at the Active Adult Center, by calling Shaun Kroes at City Hall (805-517-6257), calling the Ventura County Transportation Commission at 1-888-667-7001, or visiting www.goventura.org. A representative of the Ventura County Transportation Commission will contact the applicant for an assessment interview. Once approved, the applicant is deemed "ADA certified" in compliance with the Americans with Disabilities Act of 1990. Wheelchair accessible rides are available. If you are traveling with a wheelchair, please call at least a day in advance to book your ride.

How to Order a Ride: Once enrolled in the program, call MV Transit at (805) 375-5467 for a ride at least a day in advance for Inter-City travel between Camarillo, Oak Park, Simi Valley, Thousand Oaks, or Westlake Village. Call at least a day or more in advance if you want to transfer to an adjoining ADA service such as Gold Coast Transit Go Access, or Los Angeles County Access Paratransit Service. You may call the same day at least 2 hours in advance of needing the ride for travel inside Moorpark unless you are traveling with a wheelchair or scooter (requires a day's notice). When calling, please tell the operator "I'm a Moorpark ADA rider".

If you will be waiting for your ride inside a building's lobby, let the operator know.

If you have an appointment you need to get to by a set time, let the operator know.

Door-to-door service is available upon request. If assistance is needed from your home to the vehicle and back, alert the operator when making a reservation.

Drivers are not allowed to change drop off locations, make intermediate stops, or take vehicles through drive-thru lines.

Fee: \$2.00 for one way travel within Moorpark.

\$5.00 for one way travel to Simi Valley, Thousand Oaks, Camarillo, and Westlake Village.

Exact change is required.

Hours of Operation: 6:00 am to 6:00 pm Monday through Friday, excluding City holidays.



Senior Dial-A-Ride Application



Please complete this form, or have someone complete it on your behalf. Please print or type.
Applicant must be 65 or older to qualify for the ECTA InterCity DAR program.

Your Name:		
Home Address (No PO Boxes):		
City:	State:	Zip Code:
Phone:	Birth Date:	Age:
Do you use any of the following? <input type="checkbox"/> Wheelchair <input type="checkbox"/> Cane <input type="checkbox"/> Walker <input type="checkbox"/> Scooter		
Emergency contact person:		Relationship:
Address:		Emergency Phone:
City:	State:	Zip Code:
I certify under penalty of perjury that the information contained in this application is true & correct.		
Signature:		Date:

Please return completed form to:

If a Moorpark Resident:	If Simi Valley Resident:	If Thousand Oaks or Unincorporated Resident within the ECTA Service Area:
City of Moorpark – Transit Div. 799 Moorpark Avenue Moorpark, CA 93021 805-375-5467 805-532-2555 (fax) www.moorparkca.gov/transit mct@moorparkca.gov	Simi Valley Transit 2929 Tapo Canyon Road Simi Valley, CA 93063 805-375-5467 805-583-6490 (fax) www.simivalley.org/transit simitransit@simivalley.org	Thousand Oaks Transit 265 S. Rancho Road Thousand Oaks, CA 91361 805-375-5467 805-375-5472 (fax) www.totransit.org totransit@toaks.org

Out of area residents and visitors qualify for local and intercity senior dial-a-ride services. Contact Thousand Oaks Transit for additional information on applying for temporary service eligibility.

Moorpark Senior Dial-A-Ride

Moorpark Senior Dial-A-Ride - The City of Moorpark Senior Dial-A-Ride program provides origin to destination transportation throughout the City of Moorpark to Moorpark residents age 65 and older. The City has a contract with MV Transit for the Moorpark Senior Dial-A-Ride program. Wheelchair accessible vehicles are available, but if you are traveling with a wheelchair, call at least a day in advance to book your ride; be sure to tell the operator whether you have a wheelchair or a scooter. Your trip may be combined with other riders. This helps keep costs down and reduces wait times for everyone.

How to Order a Ride: Once enrolled in the program, call MV Transit for a ride at least 2 hours in advance of needing the ride, (805) 375-5467. When calling, tell the operator, "I'm a Moorpark Dial-A-Rider." MV Transit has several contracts with local agencies, telling them that you are a "Moorpark Dial-A-Rider" will let the company know which program you belong to.

If you will be waiting for your ride inside a building's lobby, let the operator know.
If you have an appointment you need to get to by a set time, let the operator know.

Fee: \$2.00 each way for travel within Moorpark. \$5.00 one way for travel to Camarillo, Oak Park, Simi Valley, Thousand Oaks, and Westlake Village.

Hours of Operation: 6:00 a.m. - 6:00 p.m. Monday through Friday, excluding City holidays.