



# CITY OF MOORPARK

CITY ENGINEER/PUBLIC WORKS DEPARTMENT | 799 Moorpark Avenue, Moorpark, California 93021  
Main City Phone Number (805) 517-6200 | Fax (805) 532-2555 | [www.moorparkca.gov](http://www.moorparkca.gov)

RE: Senior Dial-A-Ride Program

Dear Resident of Moorpark:

Thank you for your interest in the City of Moorpark's Senior Dial-A-Ride Program. This service is for Moorpark residents aged 65 and older for travel within the City, as well as for travel to Camarillo, Oak Park, Simi Valley, and Thousand Oaks, with transfers available to Oxnard and Ventura.

Please complete the enclosed application and send it to the City of Moorpark, Attn: Shaun Kroes, 799 Moorpark Avenue, Moorpark, CA 93021. If you have any questions about the application, please call 805-517-6257.

I have enclosed information on Moorpark City Transit and the City Paratransit Dial-A-Ride service and some regional transit systems as well. If I can be of any further assistance, please do not hesitate to call me at 805-517-6257, and I will be happy to assist you.

Sincerely,

Shaun Kroes  
Program Manager

Enclosures





# Senior Dial-A-Ride Application



Please complete this form, or have someone complete it on your behalf. Please print or type.  
 Applicant must be 65 or older to qualify for the ECTA InterCity DAR program.

Your Name:		
Home Address (No PO Boxes):		
City:	State:	Zip Code:
Phone:	Birth Date:	Age:
Do you use any of the following? <input type="checkbox"/> Wheelchair <input type="checkbox"/> Cane <input type="checkbox"/> Walker <input type="checkbox"/> Scooter		
Emergency contact person:		Relationship:
Address:		Emergency Phone:
City:	State:	Zip Code:
I certify under penalty of perjury that the information contained in this application is true & correct.		
Signature:		Date:

Please return completed form to:

If a Moorpark Resident:	If Simi Valley Resident:	If Thousand Oaks or Unincorporated Resident within the ECTA Service Area:
City of Moorpark – Transit Div. 799 Moorpark Avenue Moorpark, CA 93021 805-375-5467 805-532-2555 (fax) <a href="http://www.moorparkca.gov/transit">www.moorparkca.gov/transit</a> <a href="mailto:mct@moorparkca.gov">mct@moorparkca.gov</a>	Simi Valley Transit 2929 Tapo Canyon Road Simi Valley, CA 93063 805-375-5467 805-583-6490 (fax) <a href="http://www.simivalley.org/transit">www.simivalley.org/transit</a> <a href="mailto:simitransit@simivalley.org">simitransit@simivalley.org</a>	Thousand Oaks Transit 265 S. Rancho Road Thousand Oaks, CA 91361 805-375-5467 805-375-5472 (fax) <a href="http://www.totransit.org">www.totransit.org</a> <a href="mailto:totransit@toaks.org">totransit@toaks.org</a>

Out of area residents and visitors qualify for local and intercity senior dial-a-ride services. Contact Thousand Oaks Transit for additional information on applying for temporary service eligibility.



# Transit Programs

## General Transportation

**Moorpark City Transit** - Moorpark City Transit operates two fixed route buses Monday through Friday except the following City holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day). Each route consists of a one-way loop of approximately sixteen miles, with about forty stops. Route 1 operates from 7:00 a.m. to 5:30 p.m. and circulates in a counter-clockwise loop around the City. Route 2 operates from 6:00 am to 6:00 pm and circulates in a clockwise loop around the City. Fares are \$1.00 for Students/Adults. Seniors aged 65 or older or individuals with a disability ride for free.

**VCTC East County** - An intercity express bus, East County connects Moorpark and Moorpark College with the cities of Simi Valley and Thousand Oaks. It meets with other VCTC routes, linking all Ventura County cities, the Warner Center in Canoga Park, and CSUCI. Fares are \$1.25 Students/Adults, 60¢ Seniors/Disabled. Free transfers are available between Moorpark City Transit and East County. Please request a free transfer when first boarding Moorpark City Transit or East County (whichever bus you enter first). For more information call 1-800-438-1112 or [www.goventura.org](http://www.goventura.org).

**Metrolink** - The Ventura County Line of the regional commuter rail service goes from Ventura to Union Station in downtown Los Angeles. There are fourteen (14) Metrolink trains daily plus seven (7) Amtrak trains that connect Moorpark to Union Station in Los Angeles and the entire Metrolink System. Fares are by zone and vary by distance traveled. For more information call 1-800-371-5465 or [www.metrolinktrains.com](http://www.metrolinktrains.com).

**Amtrak** - Amtrak provides nationwide rail service with select trips stopping in Moorpark. For fare & schedule information call Amtrak at 1-800-872-7245 or [www.amtrak.com](http://www.amtrak.com).

## Specialized Transportation

**Moorpark Senior Dial-A-Ride** - The City offers Senior Dial-A-Ride service to residents aged 65 and older. This is an origin to destination transportation service. A one-page application must be completed in order to enroll in the program. The service is operated by contract with MV Transit. They have wheelchair accessible vehicles available. Applications for senior DAR service are available at City Hall, Moorpark Active Adult Center, City website, or by calling 805-517-6257. Travel within Moorpark is available 6:00 a.m. to 6:00 p.m. Monday through Friday. The fare is \$2.00 one way. Travel to Simi Valley, Thousand Oaks, Camarillo, Oak Park, and Westlake Village is available Monday-Friday from 6:00 a.m. to 6:00 p.m. for \$5.00 one way.

**How to Order a Ride:** Once enrolled in the program, call MV Transit at (805) 375-5467 for a ride at least a day in advance for Inter-City travel between Camarillo, Oak Park, Simi Valley, Thousand Oaks, or Westlake Village. Call at least a day or more in

advance if you want to transfer to Gold Coast Transit Go Access. You may call the same day at least 2 hours in advance of needing the ride for travel inside Moorpark unless you are traveling with a wheelchair or scooter (requires a day's notice). When calling, please tell the operator "I'm a Moorpark Senior rider".

If you will be waiting for your ride inside a building's lobby, let the operator know.

If you have an appointment you need to get to by a set time, let the operator know.

**Fee:** \$2.00 for one way travel within Moorpark.

\$5.00 for one way travel to Simi Valley, Thousand Oaks, Camarillo, and Westlake Village.

Exact change is required.

**Hours of Operation:** 6:00 am to 6:00 pm Monday through Friday, excluding City holidays.

**Disabled Paratransit** - Moorpark ADA Paratransit service works just like the Senior Dial-A-Ride with some additional services. It is available to any person qualified with a disability regardless of age. The ADA Paratransit provides origin to destination transportation throughout Moorpark, Simi Valley, Thousand Oaks, Westlake Village, Oak Park and Camarillo. Transfers are available between Oxnard/Ventura, and LA County.

To qualify, a person must become "ADA certified." A four-page application must be completed in order to enroll in the program. Applications are available at the Active Adult Center, by calling Shaun Kroes at City Hall (805-517-6257), calling the Ventura County Transportation Commission at 1-888-667-7001, or visiting [www.goventura.org](http://www.goventura.org). A representative of the Ventura County Transportation Commission will contact the applicant for an assessment interview. Once approved, the applicant is deemed "ADA certified" in compliance with the Americans with Disabilities Act of 1990. Wheelchair accessible rides are available. If you are traveling with a wheelchair, please call at least a day in advance to book your ride.

**How to Order a Ride:** Once enrolled in the program, call MV Transit at (805) 375-5467 for a ride at least a day in advance for Inter-City travel between Camarillo, Oak Park, Simi Valley, Thousand Oaks, or Westlake Village. Call at least a day or more in advance if you want to transfer to an adjoining ADA service such as Gold Coast Transit Go Access, or Los Angeles County Access Paratransit Service. You may call the same day at least 2 hours in advance of needing the ride for travel inside Moorpark unless you are traveling with a wheelchair or scooter (requires a day's notice). When calling, please tell the operator "I'm a Moorpark ADA rider".

If you will be waiting for your ride inside a building's lobby, let the operator know.

If you have an appointment you need to get to by a set time, let the operator know.

Door-to-door service is available upon request. If assistance is needed from your home to the vehicle and back, alert the operator when making a reservation.

Drivers are not allowed to change drop off locations, make intermediate stops, or take vehicles through drive-thru lines.

**Fee:** \$2.00 for one way travel within Moorpark.

\$5.00 for one way travel to Simi Valley, Thousand Oaks, Camarillo, and Westlake Village.

Exact change is required.

**Hours of Operation:** 6:00 am to 6:00 pm Monday through Friday, excluding City holidays.